

McKesson/Endo Aesthetics Product Return Form

Contact Information (Note: This is the person that McKesson will be contacting with any questions or correspondence related to the return.)					
Contact Name: (person completing form)	Phone Number:	Email:			
ACCOUNT INFORMATION					
Medical Director Name:	Practice Name:	Endo-McKesson SoldTo ID (if known):			
Address:	City:	State:	Zip:		
PRODUCTS BEING RETURNED (Note: Do NOT return Samples)					
Product Name and Dosage	Lot Number ¹	Expiration Date ²	Qty	Original Order Number (if known) ³	Original Order Date (if known)
QWO (collagenase clostridium histolyticum-aaes) 4 ml					
QWO (collagenase clostridium histolyticum-aaes) 4 ml					
QWO (collagenase clostridium histolyticum-aaes) 4 ml					
QWO (collagenase clostridium histolyticum-aaes) 8 ml					
QWO (collagenase clostridium histolyticum-aaes) 8 ml					
QWO (collagenase clostridium histolyticum-aaes) 8 ml					
Total					



Sales Order No.
Order Date
Delivery No.
4004524063
07-06-2022
223178867

Products Eligible for Return

- For product purchased prior to December 7, 2022 only, customers may return product in accordance with this Program. Product purchased after December 6, 2022 is not eligible for return under this Program.
- Product must be returned in its original container with the seal intact and have a valid Company lot number and expiration date. Repackaged product is not eligible for return.
- Product must have been purchased directly from Company or an authorized distributor of record. No third-party returns will be accepted.
- For product returned in accordance with this Program, customers may receive a refund in the form of purchase, or a McKesson credit will be issued.
- SAMPLES ARE NOT ELIGIBLE FOR RETURN.

I certify that the above information is true and correct.

Customer Signature

Print Customer Name

Customer Title

Date

You MUST print and include this completed, signed form in the box with the vials you are returning, or no refund or credit will be given. Please use the carrier of your choice and return vials to the address below. Eligible product must be received at McKesson by March 31, 2023, or no refund or credit will be given.

Qwo Returns Department
 McKesson Third Party Logistics
 5101 Jeff Commerce Drive
 Louisville, KY 40219

ENDO AESTHETICS
QWO RETURN GOODS PROGRAM
Effective January 1, 2023 – March 31, 2023

This Endo Aesthetics (“Company”) QWO Return Goods Program is a limited opportunity to return certain product pursuant to the terms set forth below. These terms apply only to Endo Aesthetics’ QWO product and does not apply to the return of any other Endo products that are not described below and which are governed by a separate policy. All sales are considered final except as otherwise required by federal or state law or as set forth below.

Products Eligible for Return

- For product purchased prior to December 7, 2022 only, customers may return product in accordance with this Program. Product purchased after December 6, 2022 is not eligible for return under this Program.
- Product must be returned in its original container with the seal intact and have a valid Company lot number and expiration date. Repackaged product is not eligible for return.
- Product must have been purchased directly from Company or an authorized distributor of record. No third-party returns will be accepted.
- For product returned in accordance with this Program, customers may receive a refund in the form of purchase, or a McKesson credit will be issued.
- SAMPLES ARE NOT ELIGIBLE FOR RETURN.

Products NOT Eligible for Return

- Unauthorized returns.
- Sample product.
- Product purchased after December 6, 2022
- Product that has been repacked, repackaged or relabeled.
- Product not in its original container, or the lot number or expiration date is missing, covered, removed or illegible.
- Product bearing a prescription label or dispensed to a patient.
- Foreign product.
- Product that is deteriorated because of conditions beyond the control of the manufacturer, such as improper storage, heat, cold, water, smoke, fire, etc.
- Product stored or handled improperly by a distributor.
- Product not purchased directly from Company or an authorized distributor of record.
- Product obtained as a result of a resale.
- Product obtained illegally or sold as short-dated, close-out, special promotion and/or sold as non-returnable (including donations and free goods).
- Product that was the subject of a bankruptcy, salvage, sacrifice, or fire sale or the like.

Procedure for Return of Products

- Company will supply customers with a link to download a return form. The form will consist of details the customer must provide in order to facilitate a product return. Customers will complete the form and return the form and the product to be returned back to McKesson. Customer is responsible for all shipping costs for sending eligible product back to McKesson. There is no prepaid shipping.
- For product that is accepted for a return, a refund in the form of purchase or a McKesson credit will be issued based on the product invoice price in effect at the time of purchase, unless otherwise agreed by Company. For any disputes regarding the invoice price in effect at the time of purchase, the customer is required to provide an invoice for the disputed amount.
- Eligible product must be RECEIVED by McKesson to address provided by March 31, 2023.

Miscellaneous

- Company reserves the right to verify all returns to ensure they conform with this Program. Company’s determination of the physical count of the returned products will be final.
- Company reserves the right to promptly destroy all returned merchandise without recourse.
- Company recommends that customers insure all return shipments. Company is not responsible for shipments lost or damaged in transit.
- For product eligible for return pursuant to this Program, customers may receive a refund in the form of purchase, or a McKesson credit will be issued.
- Submission of returns to Company or its authorized distributor of record shall be deemed acceptance of the terms of this Program.
- All exceptions to this Program must be approved by Company Commercial, Legal and Patient Access.

This Program is subject to change or withdrawal at Company’s sole discretion.

This Program supersedes all prior returns policies and programs.